

# Transforming the Care of Seriously III Patients

Your Guide to Improve Outcomes and Ensure Profitability



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With Acclivity's data-inspired Connected Care Platform, you can ensure your seriously ill patients receive the best care, at the right time, in the right care setting — and that your practice meets or exceeds the success criteria in your value-based care contracts.

As a primary care provider, you're constantly challenged to manage the fluctuating needs of your seriously ill population. As you transition from fee-for-service network contracts to value-based contracts, you must also focus on quality-of-care measurements, patient cost containment, and patient satisfaction.

No matter how well you chart, your EHR can't give you all the details that affect your patients' health and prognosis or let you know which patients will develop serious illnesses and hit peak utilization within the next year. You may feel you're playing catch up, focusing on the top 5% to 10% of patients who needed your attention last year, only to realize their health conditions are under control and they've returned to a more normal rate of utilization. With limited staff and resources, you may have no idea how to use your available resources in the most effective and efficient way.

Our data-driven solutions can transform your practice from one that is getting by today, relying on fee-for-service payments, to one that will truly thrive with the value-based payment models of today and tomorrow.

## **ACCLIVITY WAS DESIGNED TO:**

0

Identify those patients that are heading up the high-risk curve.

2

Provide you with actionable insights for use during each patient visit. 3

Alert you when patients need to transition to a different level of care.

4

Help you monitor the quality and cost metrics of your risk contracts. 5

Provide you with operational workflows and utilization reports.

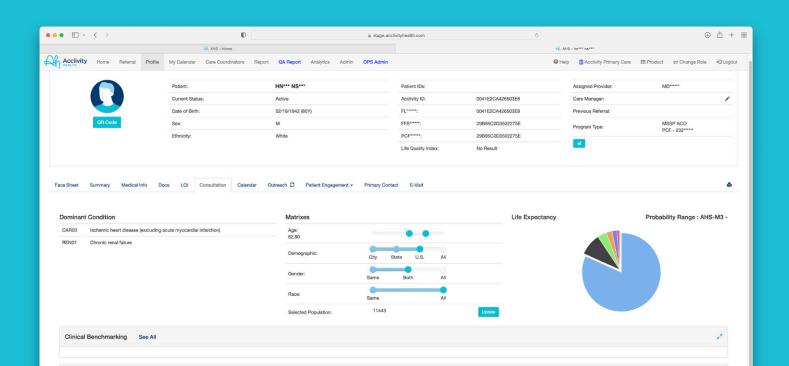


# Turn rich data into actionable knowledge

Serious illness is debilitating, but with effective care management, you can help your patients retain a good quality of life for many years to come.

#### PREDICT PROSPECTIVE UTILIZATION BEFORE IT OCCURS

View a clinical summary for all the patients in your practice, review predictive analytics for individual patients, and gain insights that help you predict the resources you'll need to manage your patients' care over the next year. Acclivity reports tell you when patients need to be scheduled for annual wellness visits and screenings. They also show key health and risk indicators, including a life expectancy prognosis from 3 to 12 months, hospitalization and re-hospitalization risk, frailty flags, psychosocial needs, and current oncological treatment.

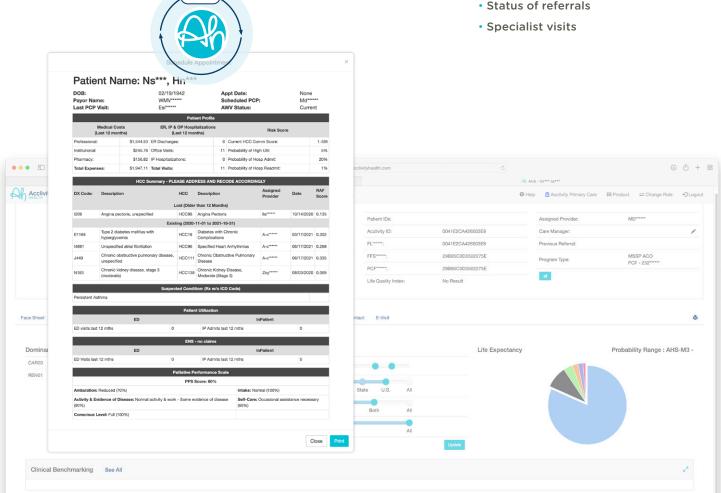


# Get the insights you need from our at-a-glance Face Sheet

Acclivity is the only platform for serious illness management that complements the data in your EHR with up to three years of Medicare FFS patient claims history through Data at the Point of Care (DPC). By utilizing the power of artificial intelligence, Acclivity turns patient data aggregated from multiple sources into automated, actionable feedback that is displayed in a customized At-a-Glance face sheet for use at the point of care. With a 360° view of each patient's complete medical journey, you know immediately where to put your focus for this appointment.

#### THE FACE SHEET INCLUDES:

- Patient profile
- ED & In-Patient claims and risk scores
- Alerts and recommended actions, including when patient becomes palliative or hospice eligible
- · HCC summary of expired and expiring conditions that need review and recoding
- · Frailty flags and suspected conditions
- · Admission/readmission indicators
- · Status of referrals





# Drive appropriate care pathways

Clinical summaries help you right-size care for seriously ill patients and optimize your care management resources. Quickly determine which patients need to be seen immediately for care management interventions, which ones are eligible for annual wellness visits or screenings, and which need monitoring to prevent unnecessary utilization. The Care Management List prioritizes the top 1,000 patients with the probability of high total care costs over the next year and who needs intervention before their expenses escalate.

Getting patients the right care in the right care setting not only reduces utilization and costs, but also improves outcomes and increases your opportunity for bonus payments from the value-based contracts you have. Acclivity integrates seamlessly with health plans, out-patient, home health, and hospice programs.

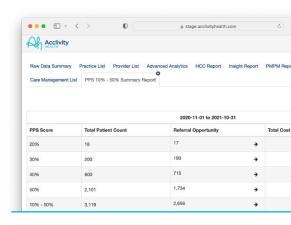


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# Know when patients are ready for palliative care

If you are unsure whether a patient qualifies for palliative or hospice care, Acclivity analyzes your patients' full medical, social, and emotional profiles, and determines their readiness and qualification for these services. Further improve your confidence when making a home health, palliative, or hospice referral by viewing Palliative Performance Scale and mortality risk scores together along with the conditions affecting each patient's rating.





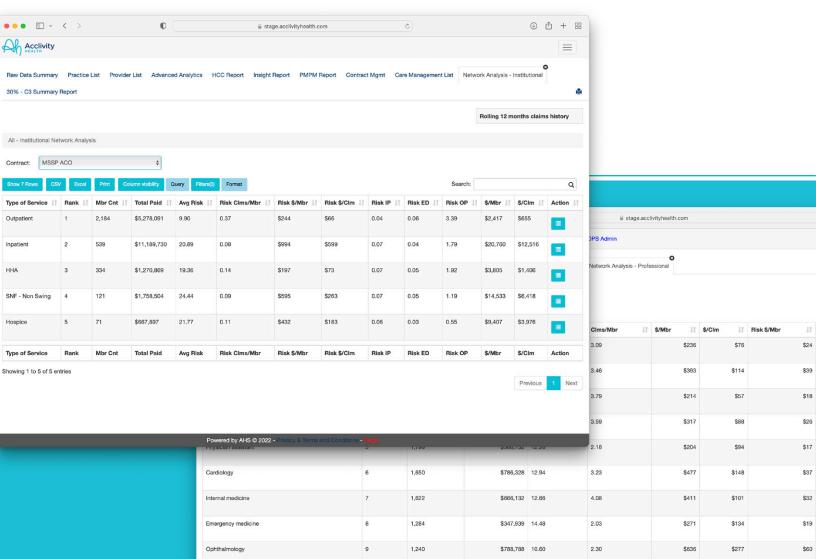


# Evaluate specialists & network facilities

Acclivity aggregates information you can use to evaluate the specialists and facilities in your network and ensure that when you refer to them, they will provide reliable, high-quality, and affordable care. You not only improve the experience for your patients but also control costs that affect the metrics used in value-based contracts to compensate your practice.



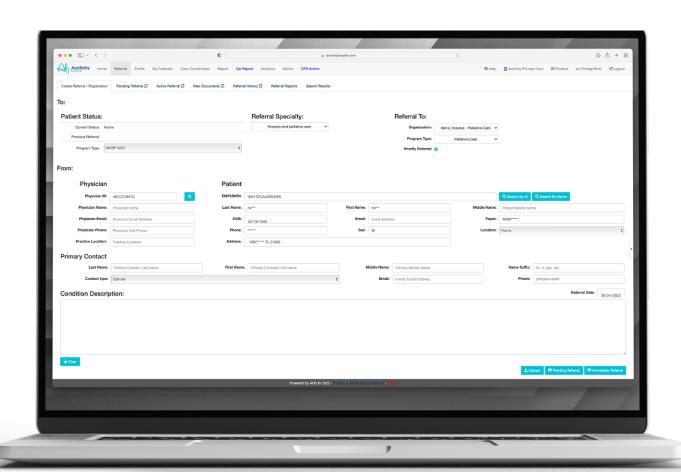
Control costs that affect the metrics used in value-based contracts.



# Automate referrals for more responsive care

With a referral function integrated into your workflow, you can automatically submit a referral to a provider or track referrals submitted for the continuum of care. Use the desktop platform or a proprietary mobile app that facilitates referrals to other providers in the Acclivity connected care network including specialists, home health care providers, palliative medicine specialists, and hospice.







## Strengthen your bottom line

Achieve success with value-based care contracts with the help of an Acclivity advisor, who will listen to your goals and challenges and assess your opportunities to maximize your revenue. We can help assess prospective capitated payment models to determine whether proposed contracts will be lucrative and aligned with your goals. Once a contract is signed, we will evaluate your existing system's analytics and recommend solutions to ensure you have the right data to monitor and manage the success criteria for your specific contracts.



Achieve success with value-based care contracts with the help of an Acclivity advisor.

#### **GET SUPPORT FOR CONTRACT REVIEW AND MAINTENANCE**

Make intelligent decisions about whether proposed contracts will be lucrative and aligned with your goals. Once a contract is signed, the platform helps monitor performance.

## MONITOR PERFORMANCE WITH PAYER METRICS

Track the specific value-based metrics your contract uses to gauge quality and outcomes. You'll see what kind of levels you need to hit in order for your practice to get bonuses and be able to monitor and manage the success criteria for your specific contracts.

#### RECEIVE DAILY REPORTS

Understand how patient care impacts the bottom line, with information about each patient's costs and utilization, as well as alerts and action items that can be completed during each visit.

#### KEEP YOUR HCCs CURRENT AND MAXIMIZE YOUR REIMBURSEMENTS

Ensure your practice's risk score accurately reflects the level of high-risk patients you serve so you get the reimbursements you deserve.

## Take care of your practice

As the seriously ill population grows and payers prompt PCPs to move into value-based care models, patient outcomes, patient experience, and resource utilization will increasingly impact revenue. Acclivity provides the kind of clarity you need to be proactive in your response to patients' needs, schedule staff efficiently, and meet the terms of your contracts.

Acclivity is more than a unique technology platform – as your committed partner, we provide the support you need to transform advanced care management and maximize your investment with us. We continuously respond to new developments in fee-for-service and value-based care for PCPs and provide the technology you need to succeed financially.



Transform advanced care management and get the technology you need to succeed financially.

## NEXT STEPS...

To learn more about how your practice can thrive with Acclivity Health, contact us at 904 562 1368 or email info@acclivityhealth.com.





