Acclivity Primary Care First Leakage Module

Primary Care First (PCF) Leakage Overview

Leakage is defined by CMS as Primary Care patients receiving services from Primary Care physicians not assigned to the Primary Care First practice. The Payment Accuracy Adjustment (Leakage Rate) is calculated by the percentage of External visits to Total visits during the measurement time period.
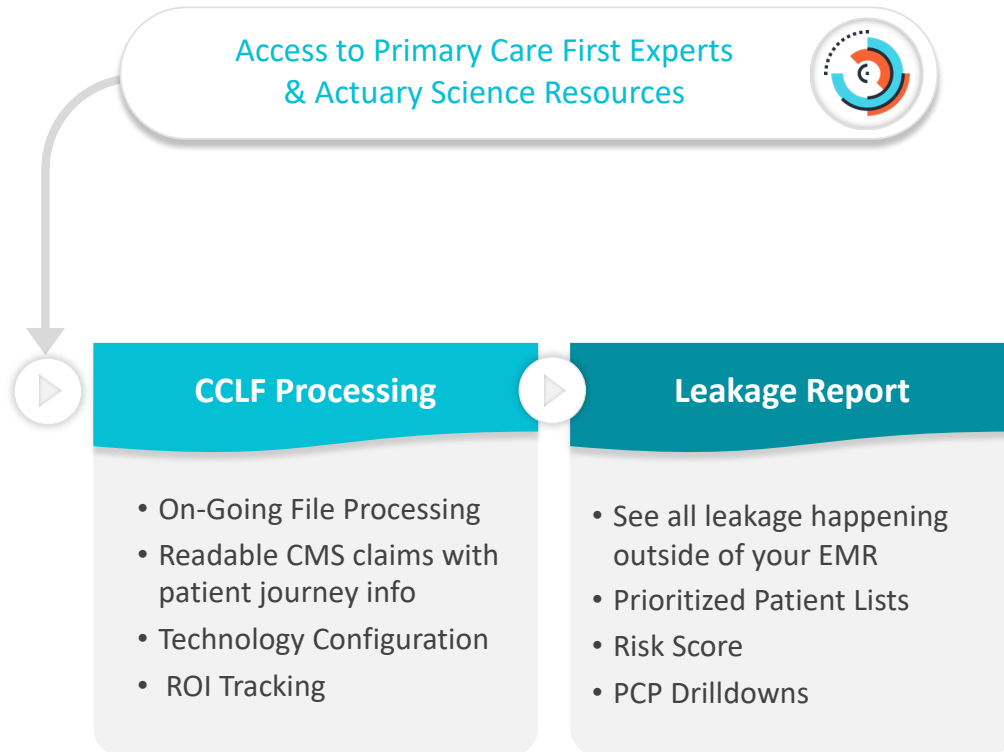
PCF Leakage Module

The PCF Leakage Module Reports identify PCF Payment Accuracy Adjustment rates for the previous 6 quarters, both to uncover trends and due to leakage being retrospective. The report will also identify the rendering providers and practice patient that are causing the PCF leakage.

We can assist you in identifying the causes of the leakage such as:

- Patient no longer with practice
- Patient is receiving services from multiple PCP's
- Practitioner roster accuracy
- Patients receiving services at multiple locations within anorganization

- Practitioners seeing patients at multiple practices
- Practitioner taxonomy issues
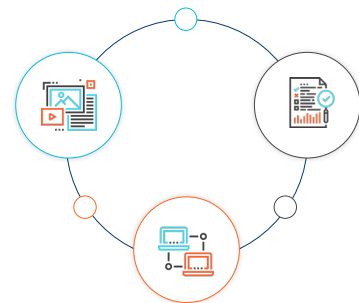- Patient receiving services at convenience clinics versus at the assigned practice

How It Works & What Is Included

Access to Primary Care First Experts
& Actuary Science Resources

CCLF Processing

- On-Going File Processing
- Readable CMS claims with patient journey info
- Technology Configuration
- ROI Tracking

Leakage Report

- See all leakage happening outside of your EMR
- Prioritized Patient Lists
- Risk Score
- PCP Drilldowns

CCLF Files Processing

We provide continuous processing and adjudication of all CCLF files from CMS into the Acclivity Platform. When processed into a readable format, this data is imperative to seeing all leakage outside your practice.
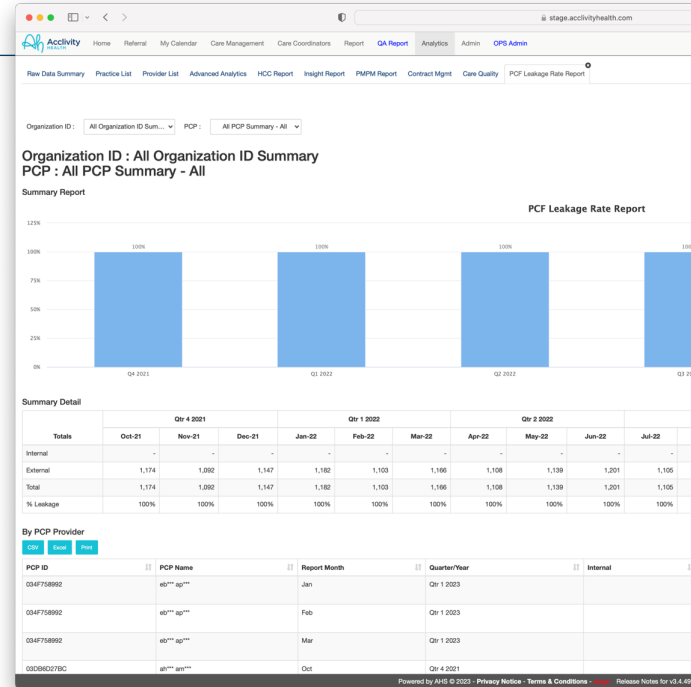
- CCLFs are made available on every patient in your PCF program monthly
- CCLFs are provided by CMS include all claims, services, and expenditures for you patients
- CCLFs, when processed appropriately also can allow you to more easily manage risk, cost, utilization, attribution, and quality
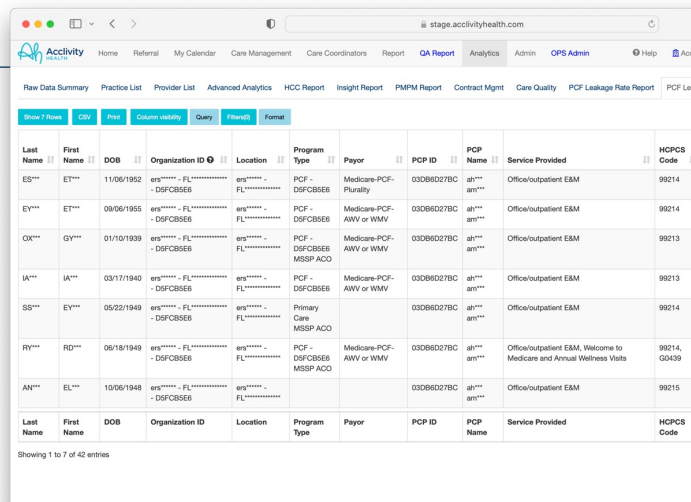
Leakage Report | Administrative

Complete and sortable views of all leakage both in and outside your practice including:

- **Patient Churn –** Leakage caused by patients leaving the practice for another PCP but remaining attributed.

- **Multiple PCPs –** Leakage caused by your patients splitting time with another primary care provider/ practice (e.g., snowbird).

- **Internal –** Leakage caused by your patient visiting one of your other locations, or an internal provider not listed on your PCF roster.

- **Incorrect Taxonomy/Specialty –** Leakage caused by patient visit to an outside physician (e.g., specialist) with a primary care taxonomy. Physicians occasionally have their primary and secondary specialties reversed in the NPPES system.

- **Retail Clinic/Urgent Care –** Leakage caused by your patient visiting a convenience clinic

- **Specialty NPs –** Leakage caused by patient visiting a specialty provider and seeing a Nurse Practitioner. NPs have very few taxonomies to choose from and most options are considered primary care.

Leakage Report | Provider View

Dive into each provider to see both internal and external leakage that is occurring down to the location, code, date, expenditure, and service.

To learn more about the **Primary Care First Leakage Module, or other ways Acclivity can help,** contact us at **904 562 1368** or email **info@acclivityhealth.com**.